



HOSPITALITY OPERATIONS

ZOVRO

Hotel Management

Reservations, rooms and guest accounts.

Connect front office, housekeeping, folio activity and hotel business-day controls within a coordinated property workflow.



PRODUCT ILLUSTRATION

- 01 Reservations, advances and arrival
- 02 Room readiness and housekeeping
- 03 Guest folios, check-out and Night Audit

SRI LANKA COMMERCIAL SCHEDULE

From LKR 15,000 / month

Hotel add-on | Selected core subscription is additional

HOSPITALITY

Hotel management

Reservations, rooms and guest accounts—connected.

ZOVRO Hotel Management follows the guest from reservation and advance payment to room readiness, check-in, folio activity and check-out. Housekeeping and business-day controls are part of the operating flow.



PRODUCT ILLUSTRATION

01 Reservation and arrival

Bookings, agents, groups and advance activity establish the guest context before arrival. Front office can then validate room availability and cleanliness as part of the check-in workflow.

02 Room status and housekeeping

Room readiness is an operational responsibility, not only a label on a reservation. Staff assignment and cleaning workflows help the property coordinate front office and housekeeping.

03 Guest folio and linked activity

Charges and advances remain associated with the guest account. Restaurant-linked scenarios can be configured where the hotel and restaurant products need to operate together.

04 Check-out and Night Audit

Departure, room-condition updates and hotel business-day closure need an agreed sequence. Night Audit supports a controlled closing process rather than leaving the hotel date as an informal setting.

HOTEL MANAGEMENT ADD-ON

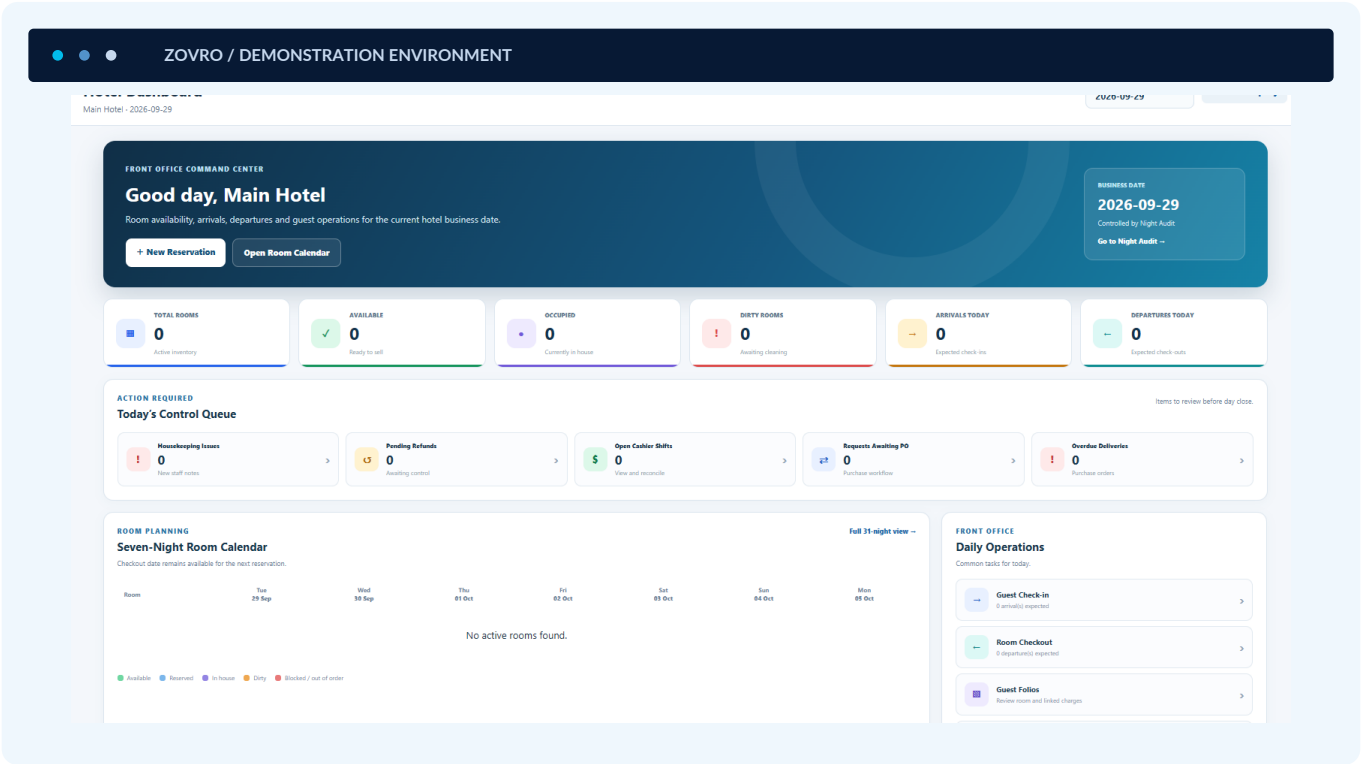
From LKR 15,000 / month

Additional to the selected core subscription.

HOTEL OPERATIONS

A property-wide operating view.

The hotel dashboard puts room and guest activity into an operational context. Front office should be able to see what needs attention without collecting a separate update from every team.



Company-supplied product screen. Demo data; enabled options may differ by setup.

Before arrival

Review reservations, expected arrivals, advances and room readiness. The room calendar and room-status workflow should be demonstrated using the property's normal booking patterns.

During the stay

Guest folio work and housekeeping activity must remain aligned. Include room-service or restaurant-linked scenarios where required; do not assume they are part of every hotel deployment.

At departure and day-end

Check settlement, room condition and the Night Audit sequence. The implementation should agree who performs the close, what is reviewed and how unresolved exceptions are escalated.

Company-supplied hotel interface. Zero figures are demonstration data, not customer performance.

Scope reference: zovroerp.com/products/hotel-management

SOLUTION FIT

A property-wide view of the stay.

The hotel team shares the same guest and room context, but different people remain responsible for bookings, room readiness, charges and closing.

01 Reservation and front office

Confirm the booking sources, agent/group requirements, advance-payment process and arrival responsibilities. Demonstrate the conditions for selecting an available, clean room.

02 Housekeeping coordination

Room readiness needs an operational owner. Agree staff assignment, cleaning review and the route for unresolved room issues rather than treating a status change as an informal message.

03 Folio and settlement

Guest charges and advances should remain understandable throughout the stay. Review settlement, city-ledger and departure requirements against the specific property operation.

04 Restaurant and wider ERP

Hotel-linked restaurant activity needs both products configured and approved. Select the accounting, inventory and payroll scope separately; hotel pricing alone does not include all of them.

DEMONSTRATION & SCOPE

PROPERTY SCOPE: room count, room types, properties, terminals, guest-account workflows and integrations are quoted explicitly.

Follow a complete guest journey.

A hospitality demonstration should involve both front office and the people responsible for room readiness and guest accounts.

1

Reserve and record the advance

Create the representative booking context, including an agreed agent or group example where needed. Review the advance against the guest account.

2

Prepare the room and check in

Confirm availability and cleanliness with the housekeeping workflow, then demonstrate the arrival and room-assignment process.

3

Manage activity during the stay

Review folio charges and approved linked restaurant activity where configured. Check that responsibilities remain clear when an issue needs attention.

4

Check out and close the day

Complete the agreed settlement and departure sequence. Validate room-status consequences and the hotel Night Audit process.

EVIDENCE OF A WORKING PROCESS

Acceptance should connect booking, advance, room readiness, guest charges, settlement and business-day closing.

A controlled start for the whole property.

The room file, guest balances and operating date need a coordinated handover across front office, housekeeping and finance.

1

Agree the property footprint

Confirm room and property counts, terminals, users, agents, groups and the specialist services required.

2

Prepare property and opening data

Review room identifiers and types, booking information, guest balances and advances. Agree which live stays or historical records require migration.

3

Configure roles and linked services

Map front office, housekeeping and management permissions. Agree any Restaurant POS linkage and accounting requirements.

4

Test a full stay

Validate arrival, housekeeping, folio, check-out and Night Audit using representative scenarios. Confirm specialist training and any onsite effort in the quote.

5

Go live with a service plan

Agree the operating date, cutover responsibilities and acceptance evidence. Define support coverage for the property rather than assuming round-the-clock service.

SERVICE BOUNDARIES

Hotel support hours and critical-incident escalation must match the agreed property service plan. No room-capacity, uptime or 24/7 support promise is made outside the quotation.

PRICING & COMMERCIAL SCOPE

Price the complete operating setup.

This is a specialist add-on, not a standalone core subscription. Confirm the compatible core package, deployment and specialist setup before quoting.

ZOVRO HOTEL MANAGEMENT

From LKR 15,000 / month

Additional to the selected core subscription.

MODULE / SCOPE	LKR / MONTH*
Hotel Management add-on	From 15,000
Full ERP core / month	15,000
Full ERP core implementation	100,000
Property / room / terminal limits	Quotation
Hotel migration and training	Quotation

* Implementation is a one-time fee where stated.

No fixed room count, property count or specialist training allowance is implied by the starting rate. Restaurant linkage needs the relevant product scope; Payroll is separately priced.

ILLUSTRATIVE MONTHLY-BILLING EXAMPLE

At the starting add-on rate: Full ERP 15,000 + Hotel 15,000 = **LKR 30,000/month**. Core implementation 100,000 + 12 monthly payments = **LKR 460,000** first-year base cost.

Example excludes any specialist add-on setup, hardware and taxes. It is arithmetic guidance, not a binding quotation. Annual add-on terms are confirmed separately; the core annual discount is not automatically extended to add-ons.

YOUR NEXT STEP

One stay. A connected operation.

Show the guest journey that matters to your property. ZOVRO Hotel Management can then be demonstrated with the right room, people and finance context.

BRING THIS TO THE DEMONSTRATION

- 01 Room types, room count and property structure
- 02 Booking, advance and guest-folio examples
- 03 Housekeeping, check-out and Night Audit responsibilities
- 04 Restaurant linkage, terminals and reporting needs

SALES & DEMONSTRATIONS

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Sri Lanka



SCAN TO REQUEST A DEMO

Prepared from the ZOVRO company-supplied profile and commercial schedule. Product illustrations are not customer-site photographs; application screens show demonstration data. Capabilities and service commitments are finalized in the written quotation.