

ZOVRO ERP

COMPANY PROFILE & SOLUTIONS GUIDE



Intelligent Business Platform

**One platform.
Every operation.**

Company Profile 2026

SRI LANKA

Accounts • Inventory • Full ERP

Retail • Restaurant • Hotel • Payroll • AI

PEOPLE / PROCESS / CONTROL / GROWTH

Inside ZOVRO.

The company, the workflows and the commercial choices—explained one page at a time.

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Business software. Business understanding.

ZOVRO ERP brings financial and operational work into a connected business platform. The starting point is not a screen or a technology: it is the way a business buys, sells, holds stock, pays people and measures performance.

Built around real operations

A cashier needs a fast sale. A stores team needs a reliable stock position. Finance needs a transaction that can be reviewed and reconciled. Management needs to understand the whole picture. ZOVRO is designed to connect these perspectives instead of leaving each department with a separate record of the business.

A modular relationship

Customers can begin with Accounts, Inventory or Full ERP, then add frontline and specialist capabilities as the operating need becomes clear. Implementation connects the chosen scope with company structure, users, locations, data and working practices.

From Sri Lanka, with purpose

ZOVRO focuses on practical business software for Sri Lankan operations. Its broader direction is to take the same disciplined approach into selected regional markets, with local requirements assessed before delivery—not assumed to be the same everywhere.

Built by experienced ERP professionals and enhanced with AI-powered capabilities.

Our purpose is practical progress.

Technology earns its place when it helps people work with greater clarity. Our product and service approach is built around that idea.

01

Our vision

To become a trusted business-software partner for organizations that want connected operations, dependable information and a clear route to growth.

02

Our mission

To connect everyday business activity with the controls and financial visibility needed to run it well. This means understanding processes, configuring the right solution, preparing data carefully and helping people use the platform confidently.

03

How we work

We begin with business context; protect company and user boundaries; explain scope before implementation; and treat support as part of the customer relationship. Growth should add capability without creating another disconnected system.

CLARITY

Make responsibilities and records understandable.

CONTROL

Place checks where business decisions happen.

CONTINUITY

Keep implementation, training and support connected.

Why choose ZOVRO?

A good fit is about the business workflow, not the longest feature list. These are the foundations to evaluate in a ZOVRO demonstration.

01 Connected finance and operations

Sales, purchasing, stock and financial activity can share one company context. This reduces the need to maintain different versions of the same transaction across unrelated applications.

02 A choice of starting points

Accounts suits service organizations; Inventory suits stock-focused businesses; Full ERP brings the two together. Customers do not have to begin with every industry module.

03 Frontline depth

Retail checkout, restaurant orders and hotel operations have different demands. ZOVRO provides specialist workflows around the common business foundation rather than using one generic transaction screen for every sector.

04 Company-aware control

User access, company selection and assigned applications help define where people can work. The customer's operational responsibilities are mapped during setup.

05 Implementation with context

Configuration, data preparation, user validation and training are considered alongside the software. Scope and responsibilities are established before go-live.

06 Room to develop the relationship

Additional users, locations, terminals and modules can be discussed as the business changes. New requirements are reviewed against product fit and the agreed commercial scope.

One connected operating model.

The same business event matters to different people. ZOVRO connects the original activity with the permissions, accounting context and information needed to manage it.

MANAGEMENT

Financial reporting, stock visibility and operational review.

BUSINESS CONTROL

Company context, user permissions, validation and approvals.

DAILY TRANSACTIONS

Sales, purchases, receipts, payments and stock movements.

Capture once, review in context

The objective is a consistent record from frontline entry to management review. A sale should be understood alongside the relevant stock, payment and accounting activity—not just as an isolated receipt.

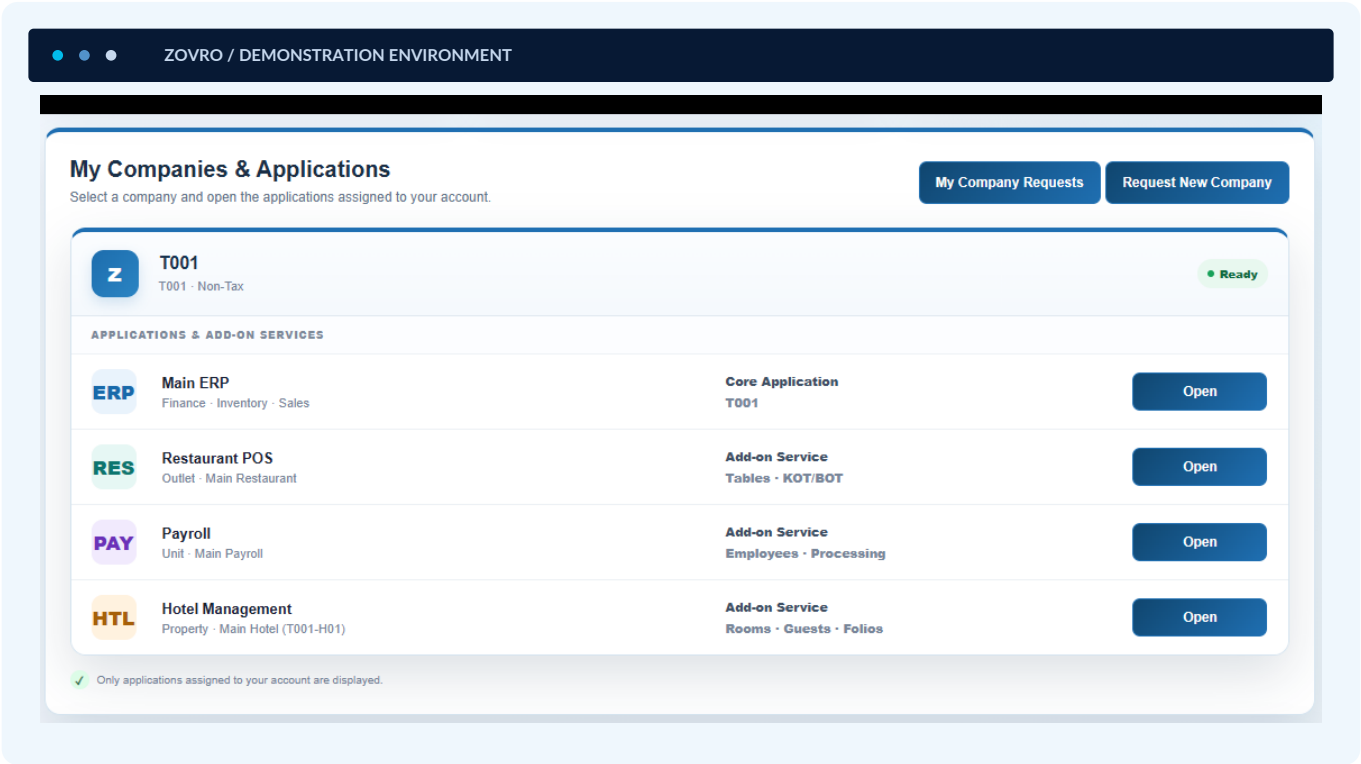
Connect only the required scope

Integration depends on enabled modules and their configuration. During discovery, ZOVRO maps the customer's actual transaction route and identifies which responsibilities sit with each team.

Operate with clarity. Connect the workflow. Control the exceptions.

Your business. Your applications.

ZOVRO organizes capabilities around the company and the applications assigned to the user. The package defines the starting scope; enabled add-ons extend it.



Company-supplied product screen. Demo data; enabled options may differ by setup.

Choose the financial and stock foundation

Accounts provides finance for service businesses. Inventory covers stock-led operations. Full ERP combines financial accounting and inventory with purchasing, sales and management control.

Add specialist operations

Retail POS, Restaurant POS, Hotel Management and Payroll serve different operational teams. Their access and configuration should match the responsibilities of the people using them.

Make expansion deliberate

Another company, warehouse or terminal changes the operational scope as well as the price. Confirm the relevant capacity, onboarding and reporting needs before activation.

The interface shown uses demonstration data. Available applications depend on entitlement and configuration.

Scope reference: zovroerp.com/technology

Accounting

A financial foundation for service businesses.

ZOVRO Accounts brings account structures, day-to-day entry and financial reporting together. It is designed for businesses that need professional accounting without an inventory module.



PRODUCT ILLUSTRATION

01 Chart of Accounts and ledger

The account structure gives transactions a consistent financial classification. Journals and ledger records provide the detail behind balances, helping finance review how an amount was built rather than relying only on a summary total.

02 Receivables and payables

Customer and supplier activity can be reviewed alongside receipts and payments. Finance can distinguish billed amounts from outstanding balances and follow up the transactions that remain unsettled.

03 Cash, bank and reconciliation

Banking activity sits within the accounting workflow. Review against source records helps identify timing differences and missing entries before financial information is used for decisions.

04 Financial statements

Trial Balance, Profit & Loss, Balance Sheet and financial reports provide different views of the same accounting foundation. Their usefulness depends on correct opening balances and consistent transaction classification.

ZOVRO ACCOUNTS

LKR 7,500 / month

ONE-TIME IMPLEMENTATION

LKR 50,000

From transaction to financial clarity.

Accounting is a sequence of responsibilities. Capture the event, classify it correctly, reconcile the balance and then use the result.

1 CAPTURE

Invoices, receipts, payments and journals record the business event.

2 CLASSIFY

Company, account and cost-centre rules establish the financial context.

3 RECONCILE

Balances are reviewed against source documents and payment activity.

4 REPORT

Statements and management reports explain the financial position.

Service invoicing

A service company does not need a stock movement to issue an invoice. Its focus is the customer, the service provided, the amount billed and the collection position. Accounts keeps this workflow separate from inventory requirements.

Expense and journal discipline

Expenses need a clear category and supporting explanation. Journals should reflect an authorized adjustment or accounting requirement, with enough context for later review. A well-structured process improves the quality of downstream reports.

Management review

A profit figure and a bank balance answer different questions. Review sales, receivables, payments and expenses together to understand what has been earned, what has been collected and which obligations remain.

A useful demonstration

Bring your current account structure, a typical customer invoice, a supplier bill, a bank reconciliation example and the reports you use at month-end. Demonstrating those records provides a stronger fit assessment than a menu tour.

[Ask for an end-to-end demonstration, including the exceptions that matter to your operation.](#)

For businesses that sell expertise.

Consultancies, agencies and other service organizations often need accounting control without warehouse complexity. ZOVRO Accounts offers that focused starting point.



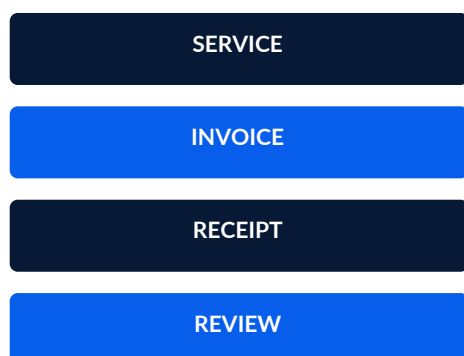
A practical operating flow

A customer is set up, a service is invoiced, a receipt is recorded and the remaining balance is reviewed. Supplier costs, other expenses and journal adjustments feed the same financial picture.

The value of a focused package

An accounts-only implementation concentrates training on finance rather than asking staff to learn stock terminology they do not use. Inventory and POS are excluded from the Accounts package.

ILLUSTRATIVE SERVICE FLOW



When to move to Full ERP

The decision changes when the business starts buying and selling goods or needs stock valuation alongside finance. At that point, a broader integrated scope can be assessed without changing the customer's overall product family.

PREPARE FOR YOUR DEMO

- Company and financial-year structure
- Customer and supplier opening balances
- Account classifications and banking
- Required reports and user permissions

Illustrative workflow—not a customer testimonial or a promised financial outcome.

Scope reference: zovroerp.com/products/accounting

Inventory & supply chain

Know the quantity. Know the location.
Know the movement.

ZOVRO Inventory follows goods from purchase and receiving through warehouse activity, transfer, counting and valuation. It suits businesses whose first requirement is stock control rather than full financial accounting.



PRODUCT ILLUSTRATION

01 Item and location structure

Consistent item codes, descriptions, units and warehouse assignments are the starting point for dependable stock information. Setup should reflect how goods are actually identified, received and sold.

02 Purchasing and GRN

Supplier buying connects with goods-received records. Receipt into the right warehouse establishes where stock entered the business and gives staff a record to compare with the supplier document.

03 Transfers and adjustments

Transfers record movement between operating locations. Adjustments address verified differences through the appropriate workflow rather than allowing physical and system quantities to drift without explanation.

04 Stock review and valuation

Quantity and value should be reviewed together. Movement records and valuation reports support purchasing and management decisions, provided opening quantities and costs have been prepared correctly.

ZOVRO INVENTORY

LKR 7,500 / month

ONE-TIME IMPLEMENTATION

LKR 50,000

Purchasing that connects to stock.

A supplier transaction is more than an invoice. The purchasing process must connect the request for goods, the receipt and the resulting stock or financial position.

1 PURCHASE

Create the purchasing activity against the supplier and business need.

2 RECEIVE

Record the goods and the receiving warehouse through GRN.

3 REVIEW

Check quantities and documents before resolving differences.

4 CONNECT

Review stock and supplier activity in the enabled ERP scope.

Supplier context

A consistent supplier record makes previous purchasing activity easier to review. The team should agree which details and references are needed to identify the supplier and the relevant transaction.

Order and receipt visibility

Ordering goods does not mean they have arrived. Reviewing the order-to-receipt flow helps buyers and stores staff understand what is expected and what was actually received. The demonstration should use the customer's normal receiving situation.

Differences and returns

Damaged goods, quantity differences and return situations need an agreed route. Confirm the supported return documents, authorizations and stock consequences during solution mapping rather than relying on informal corrections.

Finance integration

With accounting enabled, supplier and stock activity can be reviewed in a wider financial context. The Inventory-only package does not include full financial statements; Full ERP is the integrated option.

Ask for an end-to-end demonstration, including the exceptions that matter to your operation.

Every movement should have context.

Inventory control depends on the connection between the physical location and the recorded movement. Counting is useful only when differences are investigated and resolved.

1 PREPARE

Select the location, counting area and responsible person.

2 COUNT

Capture the physical quantity against the correct item.

3 REVIEW

Identify unmatched items, differences and supporting reasons.

4 APPROVE

Use the agreed authorization route before final stock correction.

Warehouse and transfer control

A transfer should identify the goods and the source and destination. That makes a stock movement understandable to both locations and avoids treating a relocation as an unexplained adjustment.

Physical stock counting

ZOVRO's stock-counting workflow separates collection of quantities from the final approval step. Draft information can be reviewed and unmatched items resolved before the verified result is applied through the agreed process.

Cost, batch and item preparation

Where batch or costing controls apply, they need to be included in the data and the demonstration. Quantity accuracy alone is not enough when management also depends on stock value.

A rollout that starts correctly

Opening stock should be checked against an agreed physical or approved source. A signed-off opening position makes later movement easier to explain. Do not use a migration to hide unresolved differences in the old records.

Ask for an end-to-end demonstration, including the exceptions that matter to your operation.

Sales and stock. One business view.

Sales teams, warehouse staff and finance see different parts of the customer transaction. ZOVRO connects these activities within the chosen package and company context.

1 IDENTIFY

Select the customer and the relevant goods or service.

2 TRANSACT

Record the sale through the enabled workflow.

3 SETTLE

Capture payment or review the customer balance.

4 ANALYZE

Review sales alongside stock and financial information.

Customer records and transaction detail

A consistent customer record helps the business identify who bought, what was sold and which amount remains outstanding. Good data discipline matters as much as the screen used to enter the transaction.

Operational documents

Quotation, order, delivery and invoicing needs should be demonstrated against the customer's actual selling process. The document sequence and module scope are confirmed before a commercial commitment is made.

Stock and receivable consequences

For goods, the sales process affects availability as well as customer balances. Full ERP provides the integrated route; Inventory-only scope does not include the complete financial-accounting package.

Management follow-up

Review sales by the useful business dimensions and connect the results with stock and collections. A sales total by itself does not explain whether the transaction has been supplied and paid.

[Ask for an end-to-end demonstration, including the exceptions that matter to your operation.](#)

Full ERP. One connected foundation.

ZOVRO Full ERP combines Accounts and Inventory with purchasing, sales, receivables, payables, cash, bank and management reporting. It is the starting point for businesses that need finance and operations together.



Reduce disconnected records

When the stock team and finance team work in separate systems, the same business activity may be entered twice and reconciled later. Full ERP is designed to place those activities within one company-aware platform.

Make controls part of daily work

Users, permissions and validation rules are mapped to operating responsibilities. A manager should not have to reconstruct the meaning of a transaction after the fact to understand its stock or financial impact.

Build the wider operation

Retail, restaurant, hotel and payroll capabilities are priced separately as add-ons. "Full ERP" describes integrated core business functionality; it does not mean every specialist product is included free.

ZOVRO FULL ERP

LKR 15,000 / month

ONE-TIME IMPLEMENTATION

LKR 100,000

Retail POS

Fast at the counter. Connected behind it.

ZOVRO Retail POS combines barcode-led selling with inventory integration, cashier controls and connected reporting. It serves the counter without separating the counter from the business.



PRODUCT ILLUSTRATION

01 Billing and item lookup

Scanners, item search and keyboard-oriented actions support the selling flow. The right demonstration uses the customer's own item structure, pricing situations and typical basket rather than only a prepared showcase.

02 Payment and receipt handling

Cashiers complete the sale using the configured payment controls and receipt setup. Printer compatibility, layout, cashier responsibilities and the required reprint behavior should be validated before rollout.

03 Price and user controls

Sensitive actions such as price changes and discounts need an operating policy. Supervisor rules and user permissions can be mapped to that policy so speed does not mean unrestricted access.

04 Connection to ERP

Retail sales can feed the connected stock and accounting workflow when the relevant modules are enabled. Management can review counter activity within the wider company context.

RETAIL POS / FIRST TERMINAL

LKR 5,000 / month

Additional to the selected core subscription.

Keep selling. Keep control.

A reliable POS rollout covers the difficult moments as well as the normal sale: a price question, an interrupted connection, a printer issue or a reprint request.

1 SELL

Scan or find items and apply the agreed pricing rules.

2 SETTLE

Capture the payment against the configured cashier controls.

3 PRINT

Issue the receipt through the tested printer setup.

4 REVIEW

Review completed activity and any synchronization exceptions.

Offline selling needs a demonstration

ZOVRO includes controlled offline-oriented retail workflows. The exact transactions, payment restrictions, device behavior and reconnection process depend on deployment. Demonstrate those conditions; do not promise that every ERP function runs offline.

A terminal is part of a wider setup

The device, browser, scanner, network and receipt printer all affect daily operation. These should be tested together. A successful software demonstration on a different device is not a substitute for checking the actual counter.

Cashier and supervisor responsibilities

Agree who can open the selling session, approve a sensitive change, handle a failed print and investigate a difference. Staff should understand the escalation route before operating independently.

A meaningful go-live check

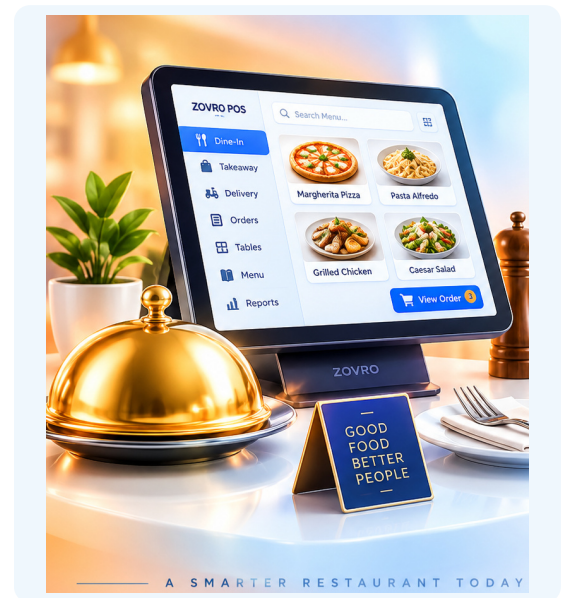
Run a normal sale, a payment example, an authorized price-change scenario, a reprint and a connectivity interruption. Keep the results as evidence that the agreed counter workflow is ready.

Ask for an end-to-end demonstration, including the exceptions that matter to your operation.

Restaurant POS

From the first order to final settlement.

ZOVRO Restaurant POS connects the service context, table or token, kitchen and bar routing, payment and management review. Dine-in, takeaway and delivery can follow the flow appropriate to each order.



PRODUCT ILLUSTRATION

01 Tables, tokens and service modes

The order needs a clear service context from the start. Table and token workflows help teams distinguish dine-in guests from takeaway and delivery activity without relying on a separate handwritten instruction.

02 KOT / BOT and preparation areas

Kitchen and bar tickets can route new and modified items to the configured preparation area. Multi-kitchen routing keeps food and beverage work connected to the original order.

03 Controlled operational changes

Move, merge and void situations are part of restaurant service. The supported actions and the authority to perform them should be demonstrated so staff do not improvise a workaround during a busy period.

04 Connected restaurant management

Restaurant sales can be combined with inventory, accounting and payroll scope. Hotel-linked scenarios can also be mapped where the restaurant and hotel products are configured together.

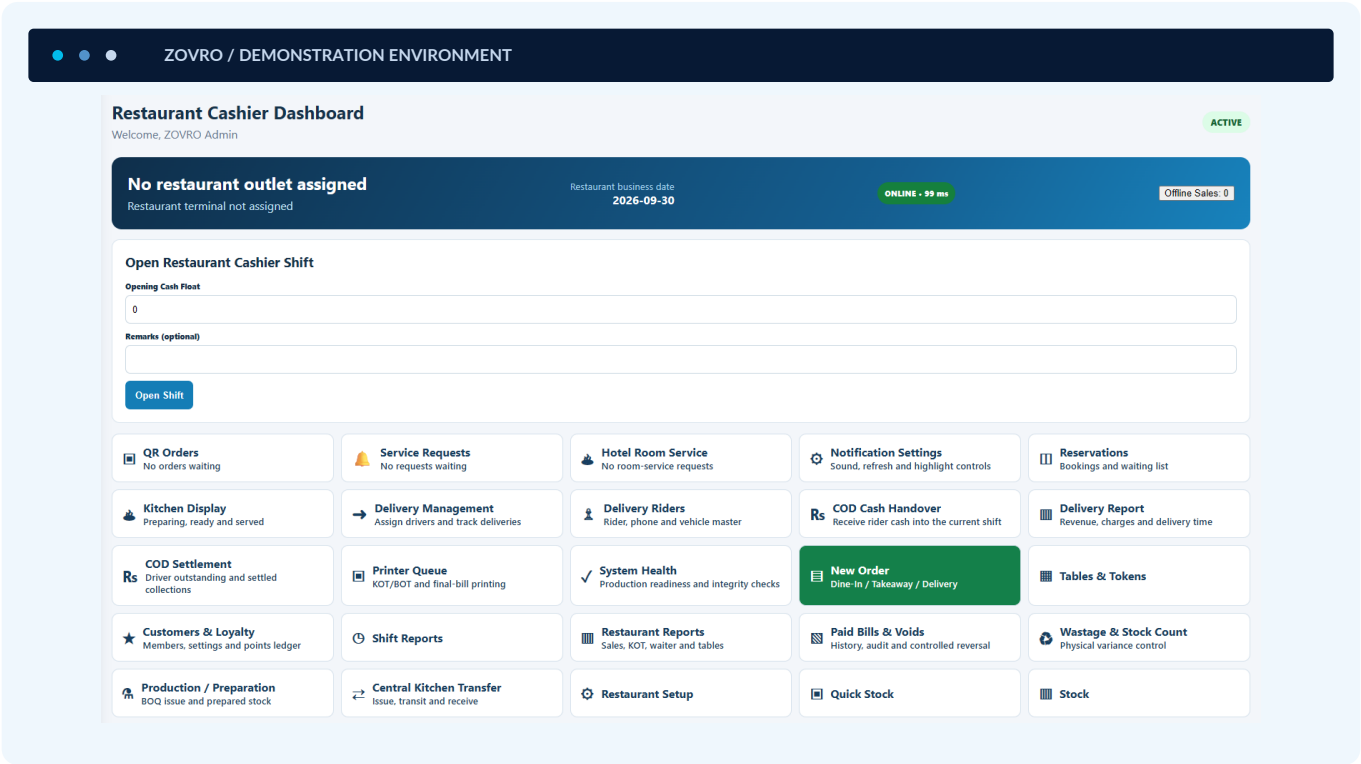
RESTAURANT POS ADD-ON

From LKR 10,000 / month

Additional to the selected core subscription.

A service workflow that teams can share.

The restaurant application brings service actions into one operational view. A good rollout teaches the sequence of work—not just the location of buttons.



Company-supplied product screen. Demo data; enabled options may differ by setup.

Front of house

Capture the service mode, table or token correctly, then demonstrate changes that occur after the order is sent. Waiter and manager responsibilities should be clear before live service begins.

Kitchen and bar

Test routing with actual menu groups and the intended printers or preparation stations. Confirm how a new item, changed quantity and cancelled item appear to the receiving team.

Settlement and review

Validate the payment route and the restaurant reports the manager expects to use. Where hotel charging is required, include a complete linked guest-account example in the agreed test scope.

Company-supplied interface with demonstration data. Product appearance and enabled options may vary.

Scope reference: zovroerp.com/products/restaurant-pos

Hotel management

Reservations, rooms and guest accounts—connected.

ZOVRO Hotel Management follows the guest from reservation and advance payment to room readiness, check-in, folio activity and check-out. Housekeeping and business-day controls are part of the operating flow.



PRODUCT ILLUSTRATION

01 Reservation and arrival

Bookings, agents, groups and advance activity establish the guest context before arrival. Front office can then validate room availability and cleanliness as part of the check-in workflow.

02 Room status and housekeeping

Room readiness is an operational responsibility, not only a label on a reservation. Staff assignment and cleaning workflows help the property coordinate front office and housekeeping.

03 Guest folio and linked activity

Charges and advances remain associated with the guest account. Restaurant-linked scenarios can be configured where the hotel and restaurant products need to operate together.

04 Check-out and Night Audit

Departure, room-condition updates and hotel business-day closure need an agreed sequence. Night Audit supports a controlled closing process rather than leaving the hotel date as an informal setting.

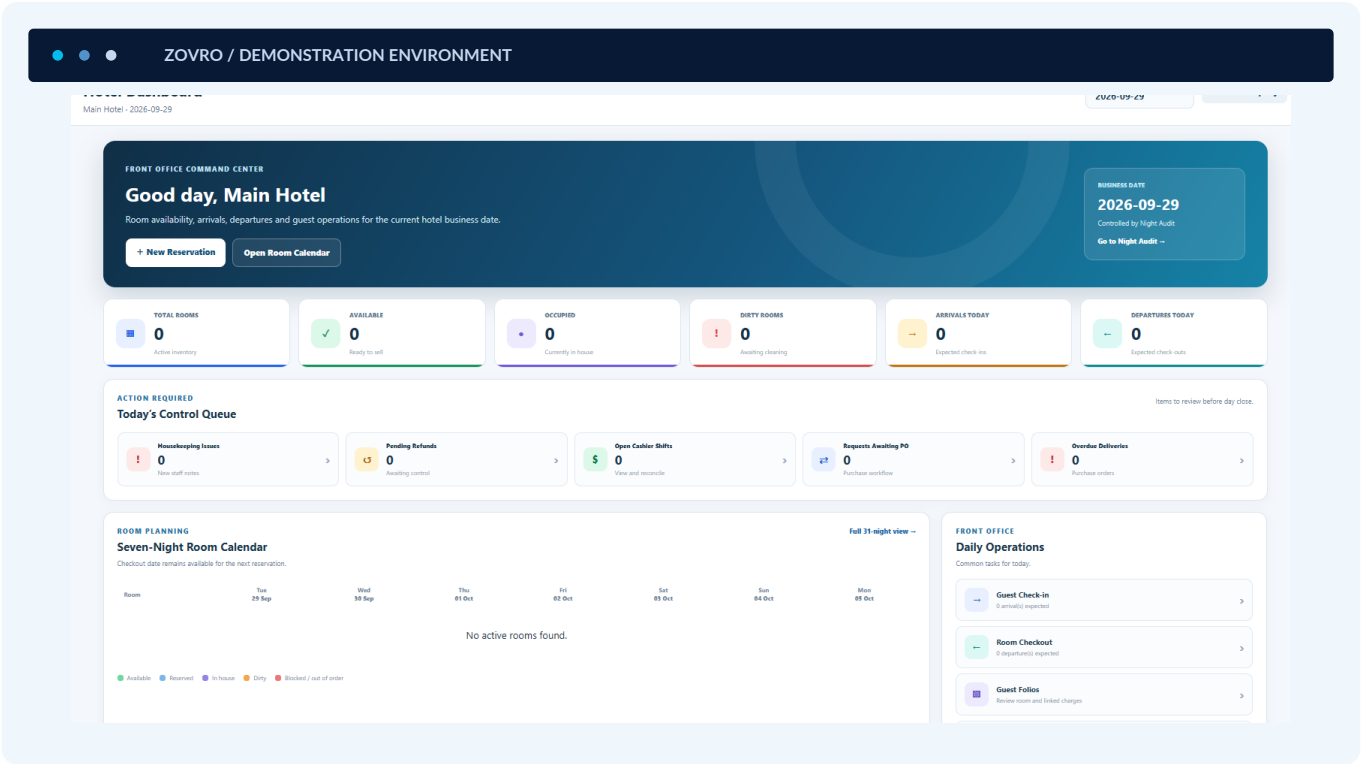
HOTEL MANAGEMENT ADD-ON

From LKR 15,000 / month

Additional to the selected core subscription.

A property-wide operating view.

The hotel dashboard puts room and guest activity into an operational context. Front office should be able to see what needs attention without collecting a separate update from every team.



Company-supplied product screen. Demo data; enabled options may differ by setup.

Before arrival

Review reservations, expected arrivals, advances and room readiness. The room calendar and room-status workflow should be demonstrated using the property's normal booking patterns.

During the stay

Guest folio work and housekeeping activity must remain aligned. Include room-service or restaurant-linked scenarios where required; do not assume they are part of every hotel deployment.

At departure and day-end

Check settlement, room condition and the Night Audit sequence. The implementation should agree who performs the close, what is reviewed and how unresolved exceptions are escalated.

Company-supplied hotel interface. Zero figures are demonstration data, not customer performance.

Scope reference: zovroerp.com/products/hotel-management

Payroll & HR

A repeatable process for people and pay.

ZOVRO Payroll connects employee records with salary-period processing, additions, deductions, loans and reporting. The purpose is a process that can be reviewed—not a black-box calculation.



PRODUCT ILLUSTRATION

01 Employee and payroll setup

Employee records, salary settings and the active period establish the calculation context. Changes need an authorized source and a clear owner so payroll inputs are not collected informally at the last minute.

02 Additions, deductions and loans

Entitled additions, deductions and employee-loan activity can be handled within the payroll workflow. Agree which inputs recur and which need period-specific review.

03 Calculation and recalculation

Payroll can be calculated and reviewed before final processing. When an input changes, controlled recalculation helps the team check the revised result rather than applying an unexplained manual total.

04 Reports and wider HR scope

Registers and payroll reports support review. Attendance, leave and benefit requirements should be mapped during implementation, including any source data or integration required for the agreed setup.

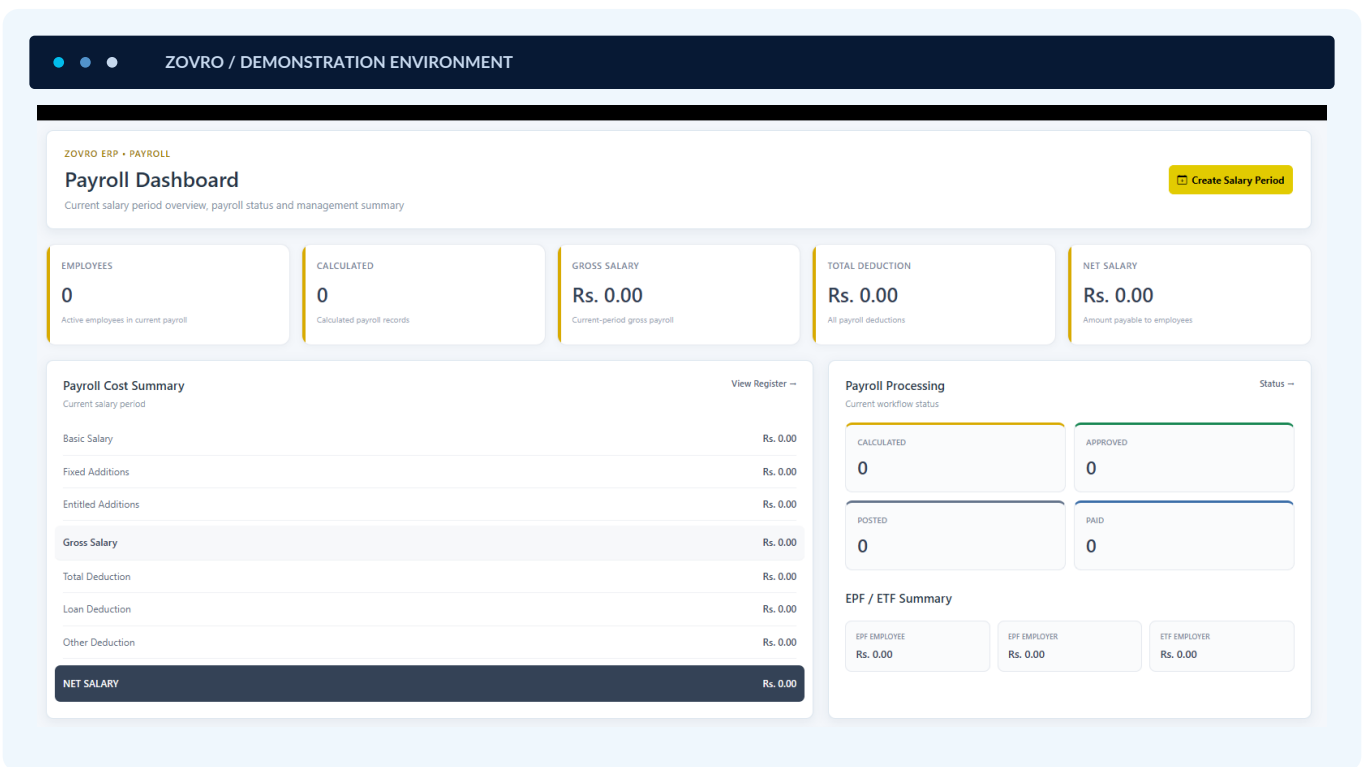
PAYROLL / UP TO 25 EMPLOYEES

LKR 5,000 / month

Additional to the selected core subscription.

Review payroll before final processing.

The payroll view separates workforce and salary information from processing status. That distinction helps the responsible team understand both the amount and the stage reached.



Company-supplied product screen. Demo data; enabled options may differ by setup.

Prepare the period

Confirm employee changes, salary settings and authorized inputs before calculation. Attendance or other source information should be checked according to the customer's agreed process.

Review differences

Compare gross amounts, deductions, loan effects and net results against the approved inputs. Recalculation should have a reason, and the final register should be reviewed before completing the period.

Confirm the local requirements

Statutory reporting, country rules and interfaces must be validated for the intended deployment. This profile does not promise universal payroll compliance or automatic coverage of every future rule change.

Company-supplied payroll interface. Configuration, reporting and statutory scope are confirmed during implementation.

Knowledge, closer to the work.

ZOVRO AI is an assistive layer around the ERP. It helps users reach approved system knowledge and relevant company guidance without treating every answer as a public-web search.



01 Approved system knowledge

The packaged product catalog explains ZOVRO functions and workflows. Guidance should stay close to the behavior of the application rather than describe a generic ERP that works differently.

02 Company knowledge

Company-owned guidance can be maintained separately from the system catalog. This helps distinguish a product instruction from the organization's own policy or operating procedure.

03 Permission-aware assistance

The assistant is intended to respect the application context and access boundaries. AI must not be treated as a route around normal user permissions or company separation.

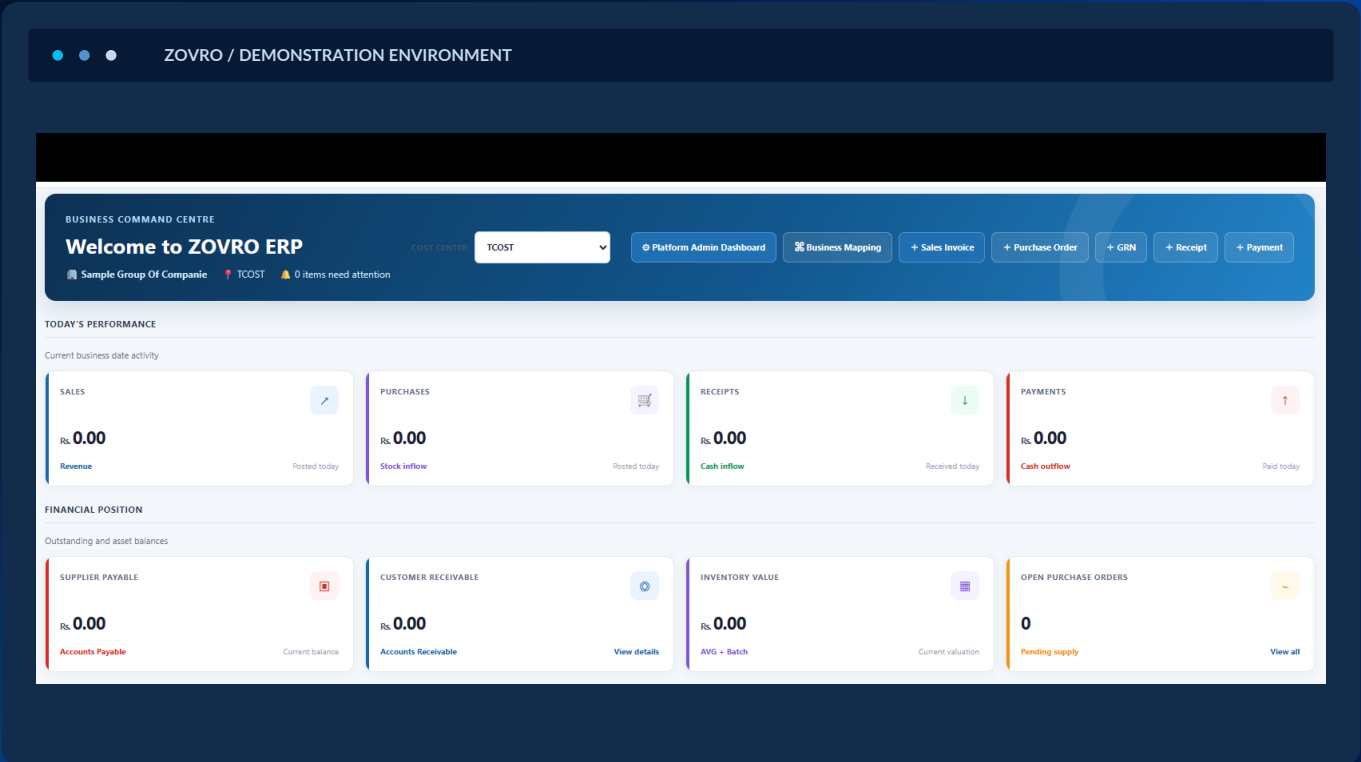
04 Scope and service configuration

Available AI services, knowledge sources and any external usage charges depend on the selected setup. Analysis and automation requirements should be demonstrated explicitly; no unlimited external AI consumption is included by implication.

AI supports people. ERP rules, permissions and approvals continue to control transactions.

Turn activity into understanding.

Management needs to distinguish what was sold, what was received, what was paid and what remains outstanding. A connected overview helps organize that conversation.



Company-supplied product screen. Demo data; enabled options may differ by setup.

Operational and financial context

Sales, purchasing, receipts, payments and balances answer different questions. Reviewing them together is more useful than treating one impressive total as a complete picture of the business.

Use the right business dimensions

Locations, products, suppliers and categories can shape the management review. Agree the reports and filters that matter to the customer so the implementation measures relevant activity.

Keep interpretation disciplined

A dashboard does not replace reconciliation or management judgment. Check the period, company, transaction status and source records before drawing a conclusion from a displayed figure.

Actual company-supplied application screen with demonstration data; not a fabricated performance chart.

Different businesses. A common foundation.

The shared platform is mapped around the operating reality of each business. These are example solution combinations, not claims that every industry requirement is included automatically.



SUPERMARKETS & GENERAL RETAIL

Checkout, receiving and replenishment need to connect. Retail POS handles the counter, Inventory supports stock and purchasing, and accounting can bring the financial impact into one view. Demonstrate the scanner, receipt printer, cashier controls and outlet setup together.

Full ERP + Retail POS



PHARMACY, HARDWARE & SPECIALIST RETAIL

Item identification, units, supplier activity and stock movement are central. Review any batch, expiry, regulated-item or specialist requirements explicitly before quoting. Barcode selling alone is not evidence of full regulatory or industry-specific compliance.

Inventory or Full ERP + Retail POS



PROFESSIONAL & SERVICE BUSINESSES

A company that sells time or expertise may need invoicing, expenses, banking and financial reports without warehousing. Accounts keeps the initial scope focused, with a wider ERP assessment when goods or stock become part of the operation.

Accounts; Payroll as required

Industry workflows, not generic menus.

Choose the modules around the work the team performs, then validate the transaction sequence and the responsibilities that connect it.



RESTAURANTS & HOTELS

Food-service orders and guest stays are different workflows, but both need settlement and management visibility. Restaurant and Hotel modules can be mapped with the stock, finance and payroll scope required by the property or venue.

Full ERP + Restaurant / Hotel



DISTRIBUTION & WHOLESALE

Supplier purchases, receiving, warehouse movement, sales and receivables must remain understandable across teams. Review multi-location stock flow and the document sequence used to supply customers. Any special delivery or external-system requirement needs separate validation.

Inventory or Full ERP



BAKERIES & MULTI-OUTLET FOOD RETAIL

Counter sales and branch stock can operate with central purchasing, payroll and finance. The standard scope described here is retail and business control; production planning, recipe costing and other manufacturing needs should be confirmed rather than assumed.

Full ERP + POS; Payroll as required

Control at more than one layer.

Security is not a single checkbox. ZOVRO's application controls work alongside infrastructure, administrator practice and the customer's operating procedures.



IDENTITY / CONTEXT / TRANSPORT / RECOVERY

01 Identity and role permissions

Authenticated access and the permissions of the enabled applications define what the user can do. User lifecycle management matters too: access should be reviewed when a person changes role or leaves.

02 Company-aware boundaries

Company context and data routing help users operate within the intended organizational environment. Separate company databases and common administration data are part of the platform architecture; the deployment model is confirmed during planning.

03 Transport and validation

HTTPS-ready deployment protects web traffic when configured correctly. Transaction and workflow validation help prevent invalid combinations, but they do not replace network and server security.

04 Recovery and operational responsibility

Backups must be paired with retention, protected copies and restore testing. Hosting, credentials, certificates and administrator actions remain part of the customer's actual risk profile. No absolute security or availability guarantee is made.

Recovery objectives, backup frequency, retention and service commitments belong in the deployment agreement.

Built for controlled evolution.

ZOVRO combines a Java and Spring Boot application foundation, browser-based experiences, relational data and deployment controls. The goal is maintainable business software, not technology for its own sake.

EXPERIENCE

Browser-based business screens, POS and responsive access where appropriate.

APPLICATION

ERP, specialist modules and business services.

CONTROL

Authentication, company context, permissions and validation.

DATA

Relational company data, reporting and recovery processes.

DEPLOYMENT

Linux hosting, reverse proxy, HTTPS and operating controls.

Integration with defined responsibility

External APIs and service boundaries can support agreed integration requirements. A connector needs defined data ownership, credentials, error handling, retry behavior and support responsibility—not simply an endpoint address.

Versioned change

Controlled releases and application-managed schema evolution support a more repeatable rollout. New integrations or business requirements still require fit assessment and testing before they replace a known working setup.

A controlled path to go-live.

Software value depends on the way the solution is introduced. ZOVRO implementation connects requirements, configuration, data, people and acceptance criteria.

1

DISCOVER

Understand locations, users, transaction volumes, current records and reporting needs. Identify the owner of each workstream and the conditions required for a successful launch.

2

MAP & AGREE

Select the core package, add-ons and commercial scope. Confirm exclusions, responsibilities and any dependency on hardware, connectivity or another system.

3

CONFIGURE & PREPARE

Set up company context, users, permissions and transaction rules. Prepare master data and opening information using the agreed templates and checks.

4

VALIDATE & TRAIN

Use realistic examples to test the complete workflow. Train the responsible people, record open issues and agree which items must be resolved before production.

5

GO LIVE & HAND OVER

Complete the readiness review, start production and move into the agreed support process. Keep ownership clear for the initial follow-up and any approved outstanding action.

A date becomes a go-live commitment only after scope, prerequisites and readiness are agreed.

Good data. Confident users.

A migration should create a reliable starting position, not move unresolved problems into a new system. Training should prepare people for the work they own.

01 Master-data preparation

Check item codes, names, units, customers, suppliers and account structures before import. Remove duplicate or contradictory information using an agreed rule rather than asking the importer to guess.

02 Opening-position validation

Stock quantities, unit costs, customer balances and supplier balances need an approved source. Confirm totals and exceptions with the responsible business or finance owner before accepting the starting position.

03 Historical information

Basic master-data assistance is different from historical transaction migration. The volume, quality and mapping of old records are assessed separately and may require an additional quotation.

04 Role-based learning

A cashier, accountant and housekeeping user do not need the same training session. Use the tasks, permissions and exceptions relevant to each role so the learning translates into daily operation.

05 Acceptance evidence

Record which workflows were tested, what happened and who accepted the result. A successful import count is not the same as evidence that the business can complete its normal operating cycle.

06 Included training time

Accounts and Inventory each include up to four initial training hours; Full ERP includes up to eight. Repeated training, additional sessions and specialist rollout effort should be scoped separately.

Support that keeps ownership clear.

After go-live, users need a defined route for questions and operational issues. A recorded issue, a responsible owner and a next action make support easier to manage.

01 Receive and classify

Capture the customer, affected workflow, symptoms and business impact. An outage, a blocked process and a how-to question do not require the same response route.

02 Investigate with evidence

Screenshots, error text, timestamps and reproducible steps help distinguish a user question, configuration issue, device problem and product defect. Remote assistance should use the agreed access process.

03 Resolve or escalate

Routine guidance belongs with support. Configuration questions can involve the functional team; confirmed defects or critical risks move to the appropriate technical owner.

04 Confirm and learn

Check the result with the user and retain a reusable explanation where useful. Closing a ticket should mean the agreed issue has been addressed, not merely that somebody sent a reply.

WHAT STANDARD SUPPORT DOES NOT AUTOMATICALLY COVER

Standard support is business-hours remote assistance. Hardware or network repair, repeated staff training, custom reports, historical data correction and out-of-scope visits are not automatically included.

Priority business support is included with Full ERP. Response targets and 24/7 cover require an explicit service agreement.

Choose the scope you need today.

Three core packages. A separate implementation fee. Specialist products and additional capacity are added only when required.

ACCOUNTS Service-business finance LKR 7,500 PER MONTH ONE-TIME IMPLEMENTATION LKR 50,000 ANNUAL CORE SUBSCRIPTION LKR 75,000 1 company / 3 users 1 branch or cost centre Financial accounting and service invoicing Inventory and POS excluded	INVENTORY Stock and trading control LKR 7,500 PER MONTH ONE-TIME IMPLEMENTATION LKR 50,000 ANNUAL CORE SUBSCRIPTION LKR 75,000 1 company / 3 users 1 stock location / warehouse 5,000 items / SKUs Full financial accounting and POS excluded	FULL ERP Integrated core business LKR 15,000 PER MONTH ONE-TIME IMPLEMENTATION LKR 100,000 ANNUAL CORE SUBSCRIPTION LKR 150,000 1 company / 10 users 3 branches / cost centres; 3 warehouses 25,000 items / SKUs Accounts + Inventory + integrated workflows
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All amounts are LKR. Prices exclude applicable taxes, hardware, third-party charges and out-of-scope services unless expressly included in the written quotation. Specialist add-ons are not included in Full ERP by default.

Implementation covers the agreed initial setup, basic master-data assistance, configuration, training and go-live support. Historical migration, specialist work and add-on setup are confirmed in the quotation.

The included limits. Clearly compared.

Use this schedule to confirm scope before quoting. A branch, a warehouse, a user and a company are different commercial dimensions.

INCLUDED SCOPE	ACCOUNTS	INVENTORY	FULL ERP
Monthly subscription	7,500	7,500	15,000
Implementation	50,000	50,000	100,000
Annual core subscription	75,000	75,000	150,000
Companies	1	1	1
Users	3	3	10
Branches / cost centres	1	1 stock location	3
Warehouses	Not applicable	1	3
Items / SKUs	Not applicable	5,000	25,000
Customer records	2,500	2,500	10,000
Supplier records	1,000	1,000	5,000
Initial training	Up to 4 hours	Up to 4 hours	Up to 8 hours
Support	Standard remote	Standard remote	Priority business
Financial accounting	Included	Excluded	Included
Inventory control	Excluded	Included	Included
Retail / hospitality / payroll	Add-on scope	Add-on scope	Add-on scope

Accounts carries no fixed financial-year count in the agreed schedule. Transaction workload, storage, backup arrangements and deployment capacity are confirmed in the quotation; “unlimited” does not imply unlimited infrastructure or service capacity.

Expand only where it adds value.

These monthly charges are additional to the selected core subscription. Confirm compatibility, capacity and any setup effort before adding a specialist module.

MODULE / CAPACITY	LKR PER MONTH
Retail POS – first terminal	5,000
Additional POS terminal	2,500
Additional branch	5,000
Additional warehouse	2,500
Additional 5 users	2,500
Payroll – up to 25 employees	5,000
Payroll – 26–100 employees	10,000
Payroll – 101–250 employees	15,000
Restaurant POS	From 10,000
Hotel Management	From 15,000
Additional company	7,500
API / special integration	Quotation
Custom development	Quotation

No automatic module duplication

An additional company is a separate company environment. Its included functionality, limits, migration and add-on entitlements must be stated in the quotation; do not assume every parent-company module is copied at the same charge.

Specialist scope remains explicit

Restaurant outlets, hotel rooms, terminals, property structure and specialist training are assessed during solution mapping. External AI service costs and special integrations are not included by implication.

Annual value. Capacity with clarity.

Annual upfront pricing applies to the core packages below. Add-on annual terms are confirmed separately; no extra annual discount has been assumed for add-ons.

CORE SUBSCRIPTIONS / LKR

PACKAGE	MONTHLY × 12	ANNUAL UPFRONT	SAVING	YEAR 1 + SETUP
Accounts	90,000	75,000	15,000	125,000
Inventory	90,000	75,000	15,000	125,000
Full ERP	180,000	150,000	30,000	250,000

ITEM CAPACITY UPGRADES

TOTAL ITEM CAPACITY	EXTRA CHARGE
5,001–25,000 items	+2,500 / month
25,001–50,000 items	+5,000 / month
50,001–100,000 items	+10,000 / month
Over 100,000 / unlimited	Quotation

The first capacity tier applies only when the base package does not already include 25,000 items. Capacity pricing applies to the agreed company scope. Confirm the total upgrade charge in the quotation; do not stack multiple tiers without written approval.

Additional users are sold in blocks of five at LKR 2,500/month. Larger user counts, heavy workloads and multi-company deployments should be reviewed for Enterprise scope rather than treated as unrestricted standard capacity.

What the total looks like in practice.

The examples below apply the price schedule in this profile. They are arithmetic illustrations, not binding quotations. No taxes, hardware, travel or specialist implementation costs have been included.

SERVICE COMPANY

Accounts only, annual core subscription.

One-time implementation	50,000
Annual Accounts subscription	75,000

LKR 125,000

First-year base cost

Core renewal at the listed annual rate: LKR 75,000, subject to the renewal terms in the quotation.

SINGLE-TERMINAL RETAIL

Full ERP + first Retail POS terminal, monthly billing.

Full ERP per month	15,000
Retail POS per month	5,000
Monthly recurring total	20,000

LKR 340,000

Illustrative first-year base cost

LKR 100,000 core implementation + (12 × LKR 20,000). Any POS setup or hardware is additional unless quoted as included.

TRADING COMPANY + PAYROLL

Full ERP + Payroll for up to 25 employees, monthly billing.

Full ERP per month	15,000
Payroll per month	5,000
Monthly recurring total	20,000

LKR 340,000

Illustrative first-year base cost

LKR 100,000 core implementation + (12 × LKR 20,000). Payroll onboarding or extra training is subject to agreed scope.

When the business needs a wider scope.

Enterprise is a solution-mapping conversation. The price follows the workload, organizational structure, integration requirements and service responsibility—not just the number of menus enabled.

ENTERPRISE / STARTING COMMERCIAL SCOPE

LKR 30,000 / month

**Implementation from
LKR 250,000**

01 **Enterprise commercial starting point**

Subscription starts from LKR 30,000 per month, with implementation from LKR 250,000. Larger user counts, many locations, high item volumes, multiple companies and complex migration can require a tailored quotation.

02 **Integrations with ownership**

An integration should define the source record, data fields, approvals, retry and exception handling, security requirements and support owner. Technical feasibility is reviewed before a delivery promise or fixed integration price is made.

03 **Partner opportunities**

Accountants, consultants, IT service providers and implementation partners can discuss referral or delivery collaboration. Territory, commercial terms, responsibilities and customer support ownership are agreed before any partnership is represented as active.

04 **A controlled regional direction**

ZOVRO's primary profile here is Sri Lanka. Opportunities such as Maldives or Qatar require local validation of currency, accounting, invoice, payroll, language and support needs. This is an expansion direction, not a claim of existing overseas offices or universal compliance.

Enterprise starts with a qualified requirement, not an unlimited-package promise.

Let's map ZOVRO to your business.

A useful demonstration starts with your operation. Tell us what the business does, which processes need attention and who will use the system.

SALES & DEMONSTRATIONS

sales@zovroerp.com

zovroerp.com

Sri Lanka



[SCAN TO REQUEST A DEMO](#)

Prepare the right context

Bring your industry, company structure, location and user counts, current system, key transaction examples and the reports you depend on. Include hardware, hosting or integration constraints that could affect the rollout.

Agree the next step

ZOVRO can use this information to focus the demonstration and prepare a written scope. Pricing, configuration, service commitments and implementation responsibilities are finalized in that quotation.

PUBLICATION NOTES

This edition preserves the company-agreed price schedule from the sales booklet. Product descriptions combine company-supplied material with published ZOVRO product information. Screens show demonstration data; product illustrations are not photographs of customer sites. No unverified testimonial, client count, award, office or service guarantee has been added.



Intelligent Business Platform

**Connected today.
Ready for what's next.**

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